

Features List

Enterprise-level warehouse management system features, designed specifically for e-commerce fulfilment.





Contents

- 3** Introduction
- 4** Platform & Setup
- 6** Warehouse Management
- 8** Pick, Pack & Despatch
- 10** Reporting & Analytics

Introduction

We've spent a lot of time over the last 10 years listening to our clients. Without listening to our clients, we wouldn't have been able to develop a powerful e-commerce focused Warehouse Management System (WMS) that helps them to take control of their warehouses so that they can ship every order out on time, without fail.

It's through listening to our clients, and seeing their warehouses thrive, that we know we've done the right thing by deciding to tackle e-commerce brands' biggest needs head-on. This is a division where order volumes are rapidly escalating, consumer expectations are heightening and competition is increasing. Brands need to ship more, ship quicker and ship accurately. In order to achieve the best service levels, they need a specialist e-commerce WMS. That's why Peoplevox exists.

Jonathan Bellwood

CEO & Founder, Peoplevox
www.peoplevox.com

Android App

Our native android app is designed with your warehouse operator in mind.



Mobile Barcode Scanning

Drive efficient workflows by capturing information using barcodes through a Bluetooth scanner or the devices camera.



Offline Mode

Every warehouse has WiFi black spots. Switching to offline mode prevents downtime due to WiFi dropouts.



Barcode Capture

Use the Android mobile app to capture product barcodes for items that haven't been assigned a barcode.



Configurable Workflows

Exact steps in each workflow can be toggled on or off to optimise the user experience, matching it to the business process requirements.

Web Platform

Our web app is for configuring the warehouse management system to suit your business requirements.



Inventory Management

Know the exact location, status and quantity of every inventory item. For example you can set pick, bulk and quarantine location.



Multiple Barcodes Per Supplier

Assign more than one barcode to an item.



Print Template Rules

Configure rules that decide which despatch documentation to print for each order. For example, you can print different returns information for each country.



Concurrent User Licenses

The number of concurrent users that can be active on the Android app or web app at the same time.



Kit Manager

Configure bundles or kits during set-up. Configure parent and child relationships between products.



Dynamic Locations

Create a multi-level hierarchy of locations within each warehouse with a unique barcode and sequence number assigned to each.



Purchase Orders

Create basic purchase orders and export them to CSV to send to suppliers.



Open API

Open web-based API to connect your technology stack with your warehouse and inventory data with high speed transaction built for scale.



Multi Warehouse Management

Operate each warehouse independently and sync inventories across all locations.



Cloud Printing

Print to any local network printer from your Peoplevox account using a web browser or the Android app without installing any software.



Multiple Items Per Location

Make the most of the storage capacity in your warehouse by storing more than one item in each location.



Items

Peoplevox is not designed to be a product master. The products you sell need to be synchronised with your warehouse management system so that inventory level changes and order status changes can be passed between systems. The available fields in our item catalog can be found in our API documentation.



Location Types

Setup locations for different use types, specifically, pick for picking and bulk for storing products that should be replenished to pick locations before being picked.



Sales Orders

View sales orders and their progress through your warehouse. For example: 'Allocated', 'Being Picked', 'Despatched'.



System Updates

Automated updates to both your core WMS platform and native Android mobile app are included in the software.



Multiple Locations Per Item

Assign items to multiple locations by scanning them into them dynamically.



Unit of Measure Pick Calculator

Using the units of measure configured against an item the picker will be instructed on the exact combination of different units of measure to pick to complete an order. For example, 1 outer case of 12 and 1 single unit to fulfil an order for 13 items.

ADD-ONS



Despatch Documents

Design A4 despatch documentation using our built-in HTML editor.



Composite Barcode Handler

Scan a composite barcode that contains both product and unit of measure data.



Sandbox (QA Environment)

Required for building and testing a custom API integration. A sandbox prevents your live account being impacted by development.

Warehouse Management

Optimising what inventory is stored where whilst ensuring accuracy is maintained through inventory management processes.



Adjust Inventory

Manually adjust stock in a location giving a reason why to account for errors outside of the system.



Quick Register

Register items quickly into locations by scanning the location and the item.



On The Fly Counter

Inventory count a specific location and compare counted items versus expected inventory levels. Works whilst your warehouse operates and the time since a location was counted can be tracked for prioritising inventory counts.



Variance Reporting

Inventory counts generate variances that need to be reviewed before being accepted or rejected. Inventory changes are only made once the variance has been processed.



Scan to Move

Move barcoded items or containers to a new location by scanning the item or the entire location. Includes a 'move all' option for large transfers.



Scan to Remove

Remove products with a removal reason such as "damaged stock". You can configure your own reasons during setup.



Advanced Register Inventory with Configurable Reasons

Add inventory to a location with a reason recorded in your audit trail.



Quarantine

Quarantine inventory by moving it into a 'Quarantine' location. Inventory in 'Quarantine' is not available for sale.



Containers / Licence Plates

Create a container which is assigned a unique ID licence plate and a reference field you can determine. You can assign products to a container and use the container's licence plate to manage the movement of the items stored on it through the warehouse. Ideal for pallet-based operations with bulk storage.

ADD-ONS



Auto Replenish

Automate the movement of inventory between your 'Bulk' and 'Pick' locations by setting a minimum pick face quantity which will trigger a replenishment action to be created when it is reached.

Goods Receipt

The process of receiving goods inbound to the warehouse and storing them.



Receive Against PO

Book goods into the warehouse against a Purchase Order and have them reconciled so you know what is missing or to identify items that were not ordered at all.



Reconcile Goods-in Receipts

Create an additional safety measure that prevents Purchase Orders being reconciled automatically. Once received you'll get the opportunity to review the goods-in receipt and change which items are reconciled against a PO or add a new PO to reconcile items against.



Auto-reconcile

Our auto-reconcile feature allows you to compare what goods were received Vs a purchase order automatically.



Receive by Item

Receive individual items by scanning the GRN or creating one in the software.

ADD-ONS



Advanced Put-away

Customise how users are directed to put away items in your warehouse. Define rules using attributes of the item and set priority locations in a put away sequence. Adding a storage type to locations and defining the capacity of locations takes advanced put away to another level of complexity.



Directed Put-away

Directed put-away directs operators to put products in locations they're currently stored, where they were kept previously if out of stock or it will find the first empty location. For containers it looks for empty locations first.



Returns Management

Process returns faster by scanning them against their Sales Order ID and capturing the return condition and state. Unsellable items will be routed to 'Quarantine' locations by default.



Receive and Print

Designed for processing deliveries where all of the items need to be barcode labelled. Receive and print allows you to reconcile the delivery quantities on the screen. Once reconciled you can print the exact number of item labels you need in one print job.



Receive Without Scan

Receive a delivery without scanning items by choosing the Purchase Order and amending the ordered quantities to be the quantities received.

Pick & Pack

Pick and pack faster than ever before.



Failed Picks Manager

View and handle failed actions on the web platform. Check stock in a location and adjust accordingly.



Failed Pick Re-routing

Intelligently re-routes pickers to follow the fastest route after a failed action results in a new item location being added to their pick route.



Pick by Order

Pick one order at a time in the fastest route through the warehouse.



Unpick Item

Unpick items if they are damaged or an order is cancelled during the picking. It works like scan to move except it moves an item from a 'Despatch'.



Multi-item Batch Picking

Multi-item batch picking sorts multiple orders into a single pick route and items can then be stored anywhere on the picking trolley. Ideal for maximising pick speed of orders that have a wide range of item sizes and quantities.



Repack Picked Items

Move picked items between containers or despatch locations to optimise how they are shipped.

ADD-ONS



Pick for Stores

Pick items ready to despatch to your stores.



Capture Serial Number

Capture serial number during picking for serialised inventory items.



Pick & Sort to Trolley

Pick multiple orders in a single pick route and direct the picker to sort the items for each order into a specific location. Ideal for uniform order sizes that utilise the designated despatch location on the trolley.

Despatch

Despatch with ease using barcode scanning.



Order Led Despatch

Despatch orders that have been sorted prior to despatch and assigned to a location or container ID that can be scanned to find the order.



Package Selection

Select the package type being despatched to provide exact package dimensions to your shipping software. Barcode cheat sheets or package barcodes enable the package type to be captured from a barcode scan.



Quick Despatch

Select a sales order or multiple sales orders and change the status to despatched.



Item-led Despatch

Scan an item to search for the oldest picked sales order that is awaiting despatch from the despatch location being processed. For multiple item orders the packer is shown the other items required and their despatch location so the order can be sorted for despatch as a single package.



Stop Ship

Customer services, your fulfilment team and your website platform can use the stop ship feature to block the despatch of any order. This is your 'panic button' to give complete control on what is despatched from your warehouse. It can be turned on/off via API or through the web app.

ADD-ONS



Despatch By Container

Despatch whole containers of picked items by scanning the licence plate and confirming the despatch. Designed for B2B and store replenishment.



Mobile Despatch

Despatch using the Android mobile app rather than the web browser. Ideal for despatching larger items or using on packing benches that don't have space for a computer.

Reporting & Analytics

Use our powerful reporting tools to get the data you need from your warehouse operation.



Configurable Reports

Save custom combinations of filters and views of over 50 reports. Share them with other team members and download to CSV for further analysis.



Despatch Dashboards

Show despatch information on a live dashboard in your warehouse. The dashboards will refresh every 10 minutes to show up to date information.



Order Event Tracking

Eliminate the black hole between orders being placed and despatched. Get a complete order history with every event tracked in one place. Know when an order is created, allocated, picked, despatched, returned and the even the event level details like who picked it, from which location and the exact time.



Audit Trail

See an audit trail of every moment and action in your warehouse. Drill down into every user, transaction, time period and completely understand your inventory history in the event of any discrepancies.

ADD-ONS



Configurable Dashboard

Take a configurable report and choose a dashboard component to represent the data you want to visualise. Custom dashboards can be accessed via a direct URL and shared across your whole company.



PEOPLEVOX



sales@peoplevox.com



+44 203 824 1395 (UK, Australia, NZ and Europe)



+1-929-224-0715 (USA & Canada)



www.peoplevox.com